PHARMANAGER ingredients



## Survey of satisfaction

97%

Of our customers are **satisfied** 

As part of our **continuous improvement** process, we conducted a customer satisfaction survey

Our clients recommend us

## Our clients 👲🛖



67 respondents

12 nationalities

96,5%

are satisfied with the teams skills, availability and speed

92% are satisfied with our **product** range

## Our values •••



## Innovation **Trust** Reactivity Quality

Competence Listen

**Transparency** 



97%

are **satisfied** with the quality of the products

96% are **satisfied** with the order management

Our areas of improvement  $\Phi \Phi$ 

Our achievements •• •• •• ••



75%

don't follow our news

Social networks and website

